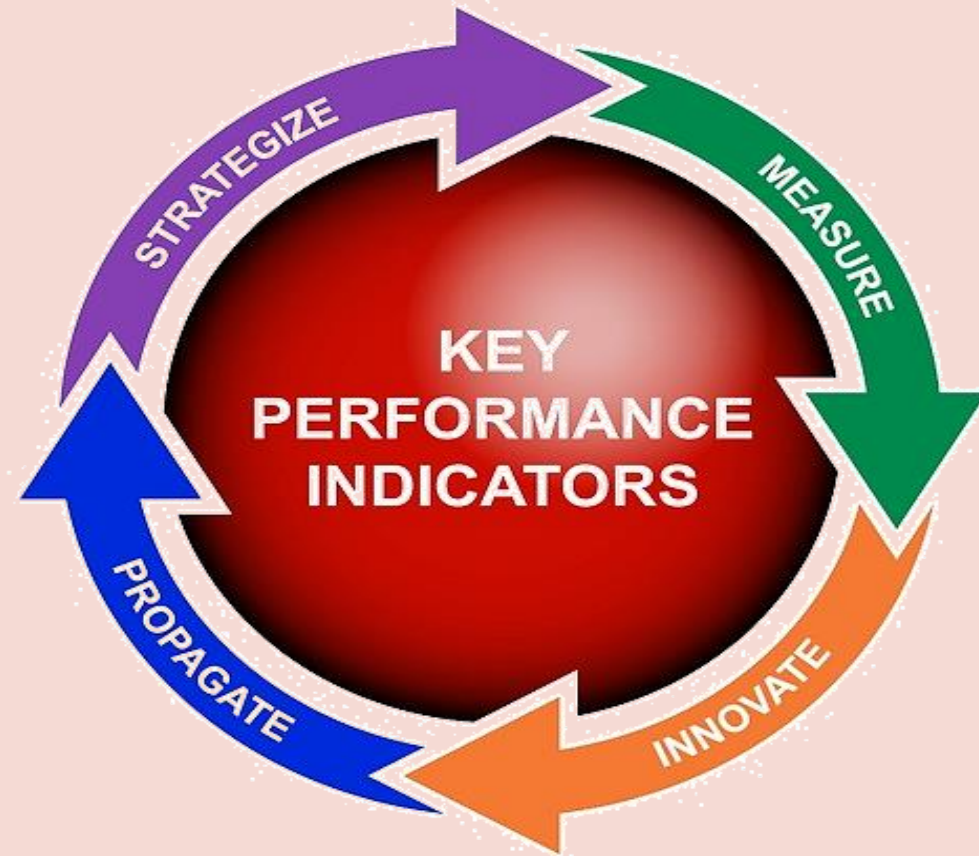




Dallah Hospital – Namar

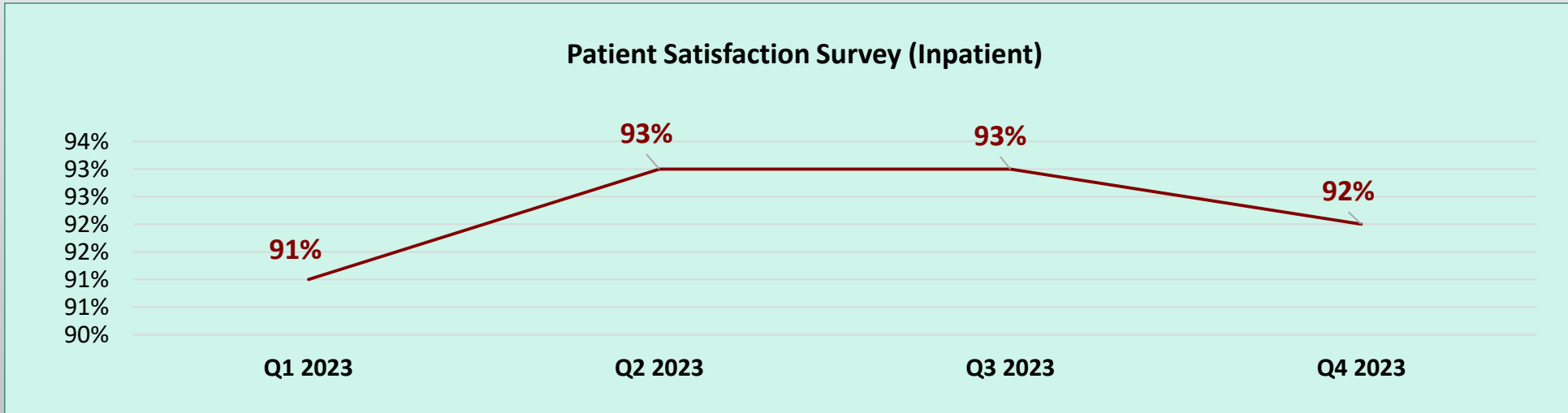
Key Performance Indicators (KPIs)

4th Quarter 2023





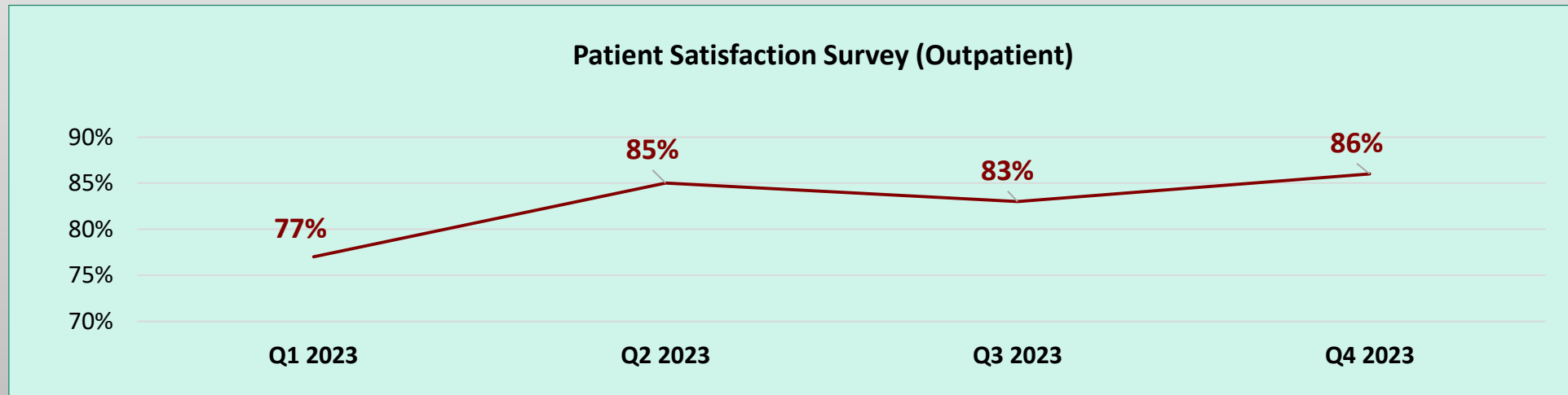
Average Result – 4 th Quarter 2023	
Result	Target
92%	95%





Average Result – 4th Quarter 2023

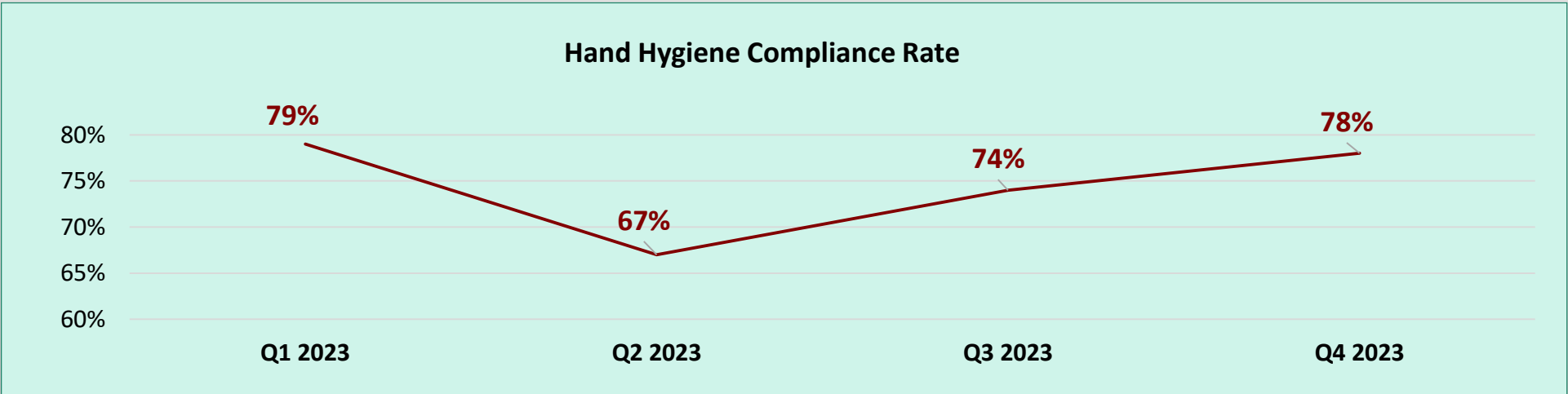
Result	Target
86%	90%



Dallah Hospital – Namar
PREVENTION & CONTROL OF INFECTION DEPARTMENT
Indicator Name: **Hand Hygiene Compliance Rate**
Frequency: Quarterly Type of Measure: Outcome Measure



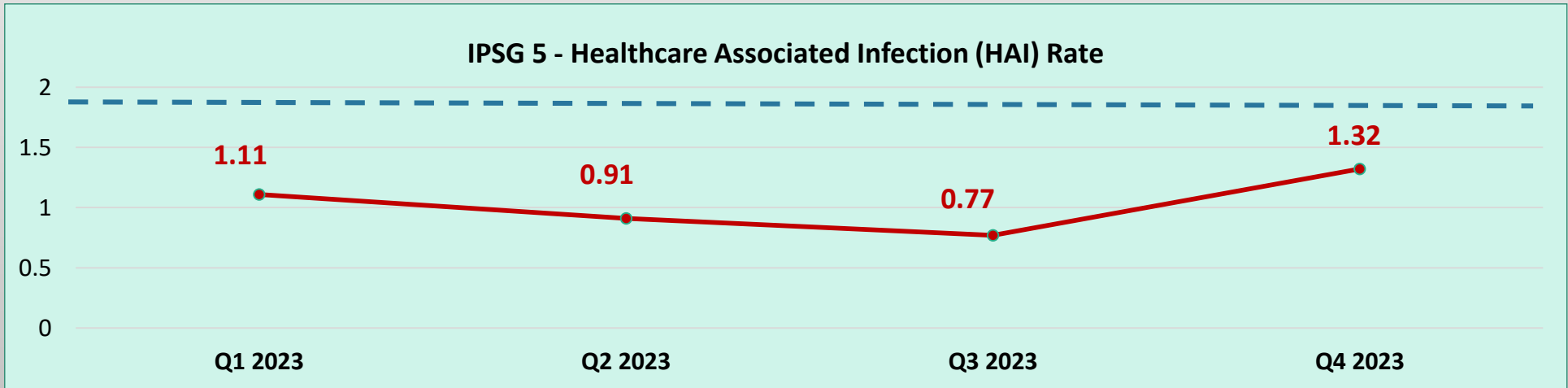
Average Result – 4 th Quarter 2023	
Result	Target
78%	85%





Average Result – 4th Quarter 2023

Result	Target
1.32	<1.10 per 1000 patients (Dallah Hospital Nakheel mean, 2018 – 2022)



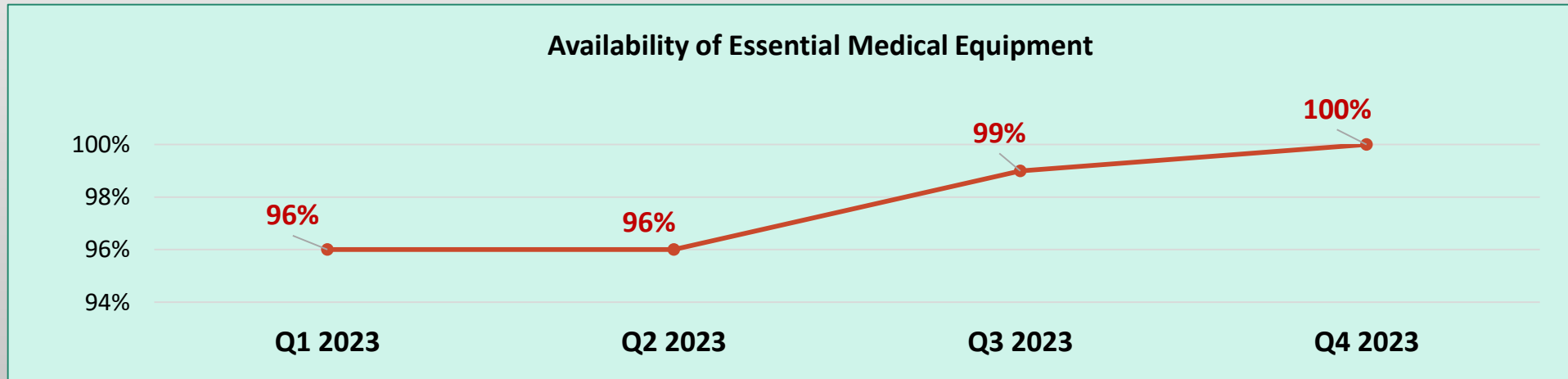
Dallah Hospital – Namar
BIOMEDICAL ENGINEERING



مستشفى دلة
Dallah Hospital
نمار

Indicator Name: **Availability of Essential Medical Equipment**
Frequency: Quarterly Type of Measure: Structure

Average Result – 4 th Quarter 2023	
Result	Target
100%	100%



Dallah Hospital – Namar
QUALITY IMPROVEMENT & RISK DEPARTMENT

Indicator Name: **Sentinel Events**

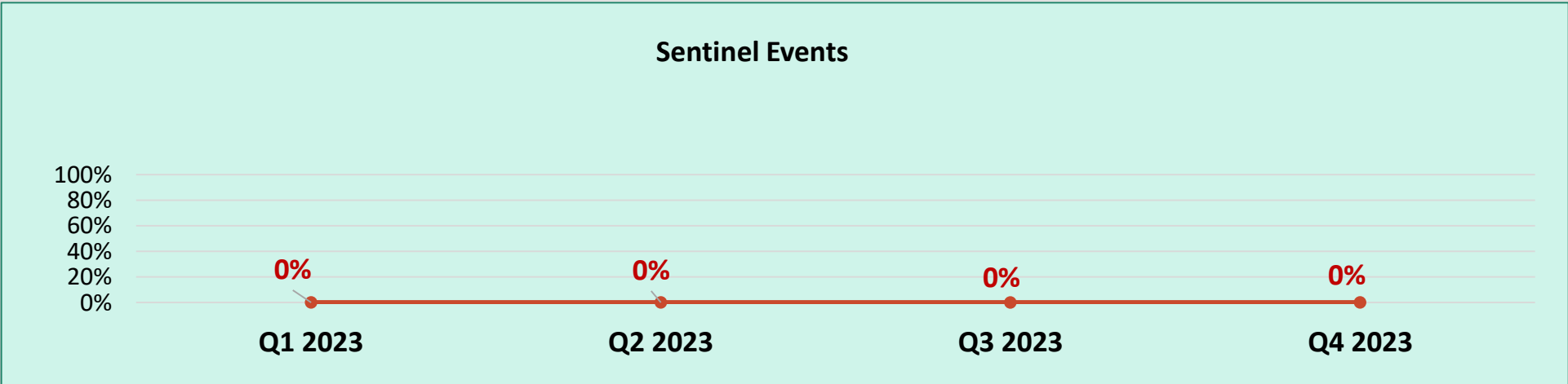
Frequency: Quarterly

Type of Measure: Outcome



مستشفى دلة
Dallah Hospital
نمار

Average Result – 4 th Quarter 2023	
Result	Target
0%	0%



Dallah Hospital – Namar
OPERATING ROOM DEPARTMENT
Indicator Name: **Surgical Volumes**

Frequency: Quarterly

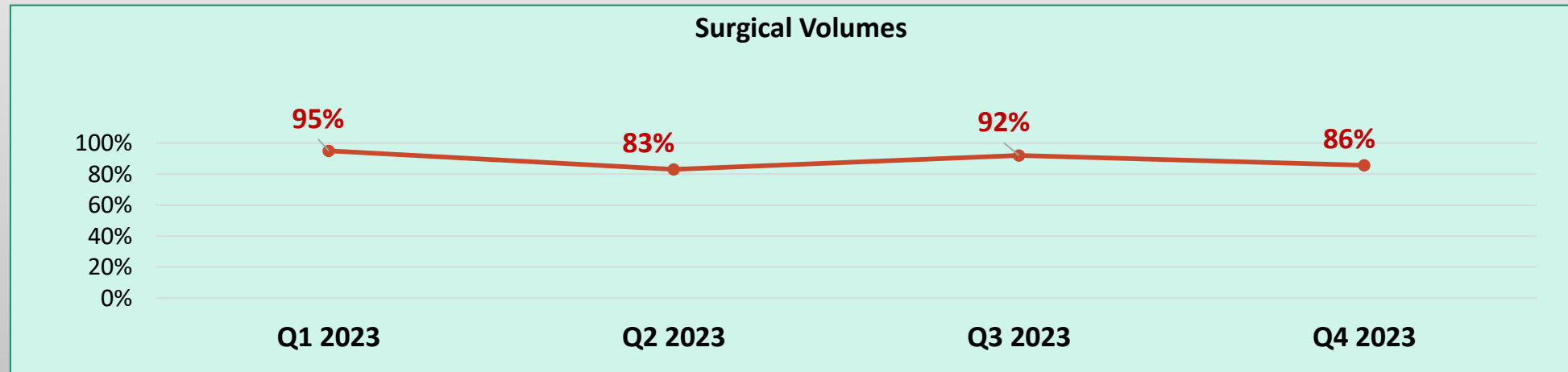
Type of Measure: Structure



مستشفى دلة
Dallah Hospital
نمار

Average Result – 4th Quarter 2023

Result	Target
86%	90%



Dallah Hospital – Namar
CATERING DEPARTMENT

Indicator Name : Patient Satisfaction Survey (Regular Meals)
Frequency: Quarterly Type of Measure: Outcome

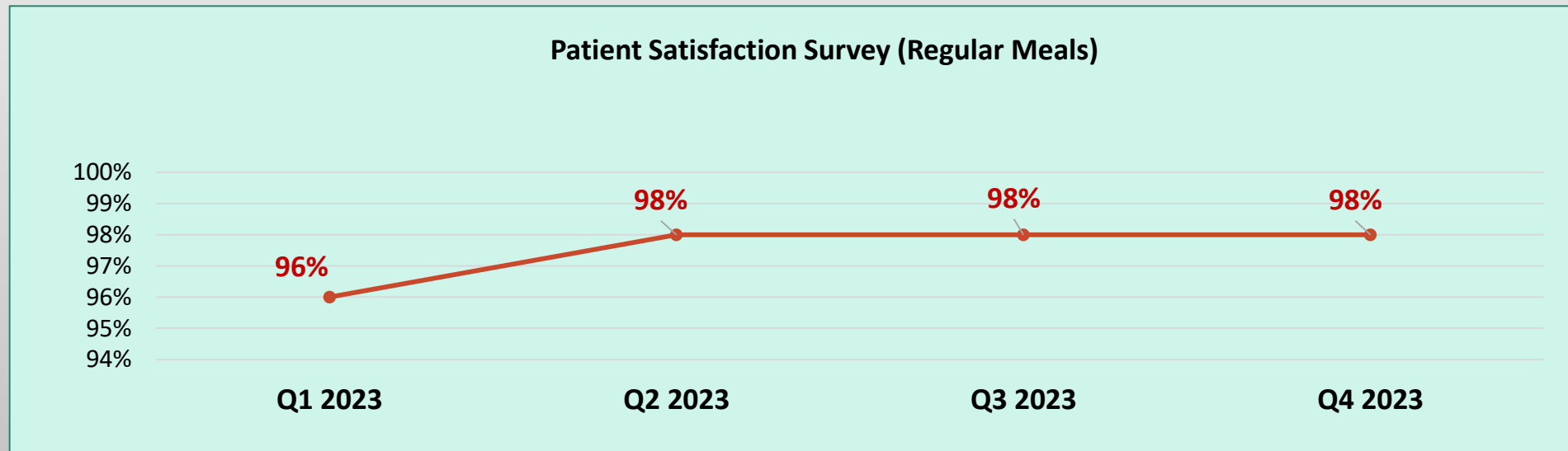


مستشفى دلة
Dallah Hospital
نمار

Average Result – 4th Quarter 2023

Result	Target
98%	≥ 90%

Patient Satisfaction Survey (Regular Meals)



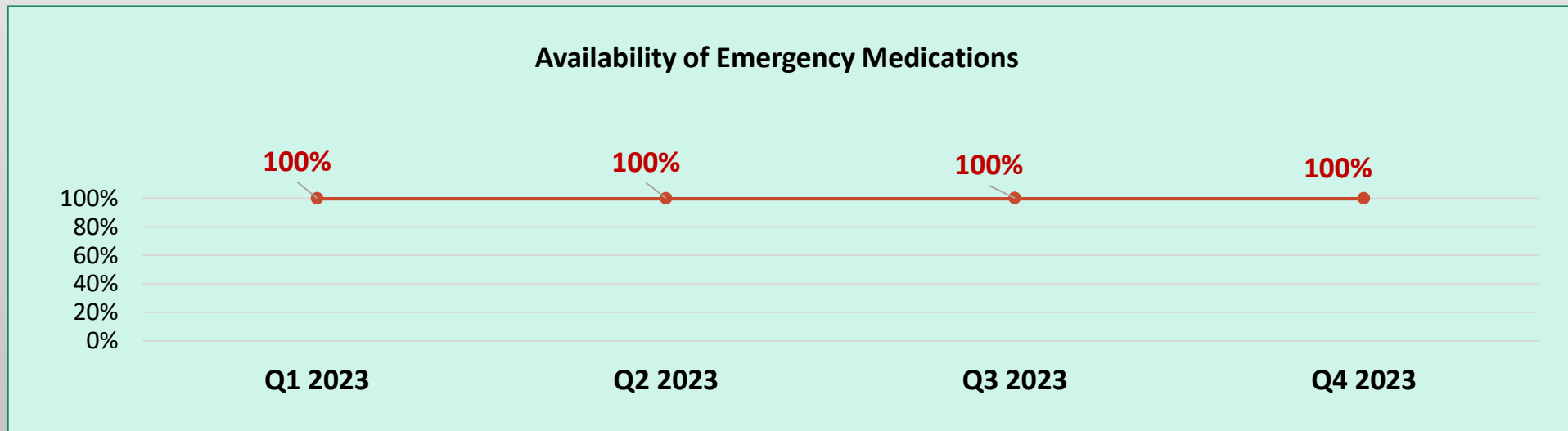
Dallah Hospital – Namar
PHARMACY DEPARTMENT

Indicator Name: **Availability of Emergency Medications**
Frequency: Quarterly Type of Measure: Structure



مستشفى دلة
Dallah Hospital
نمار

Average Result – 4 th Quarter 2023	
Result	Target
100%	100%





Dallah Hospital – Namar

ACCIDENT & EMERGENCY DEPARTMENT

Indicator Name: **Waiting Time of Triage Patient in A&E**

Area: Accident & Emergency **Frequency:** Monthly Data Collection and Analysis **Type of Measure:** Process

Average Result – 4 th Quarter 2023	
Result	Target
100%	100%

