



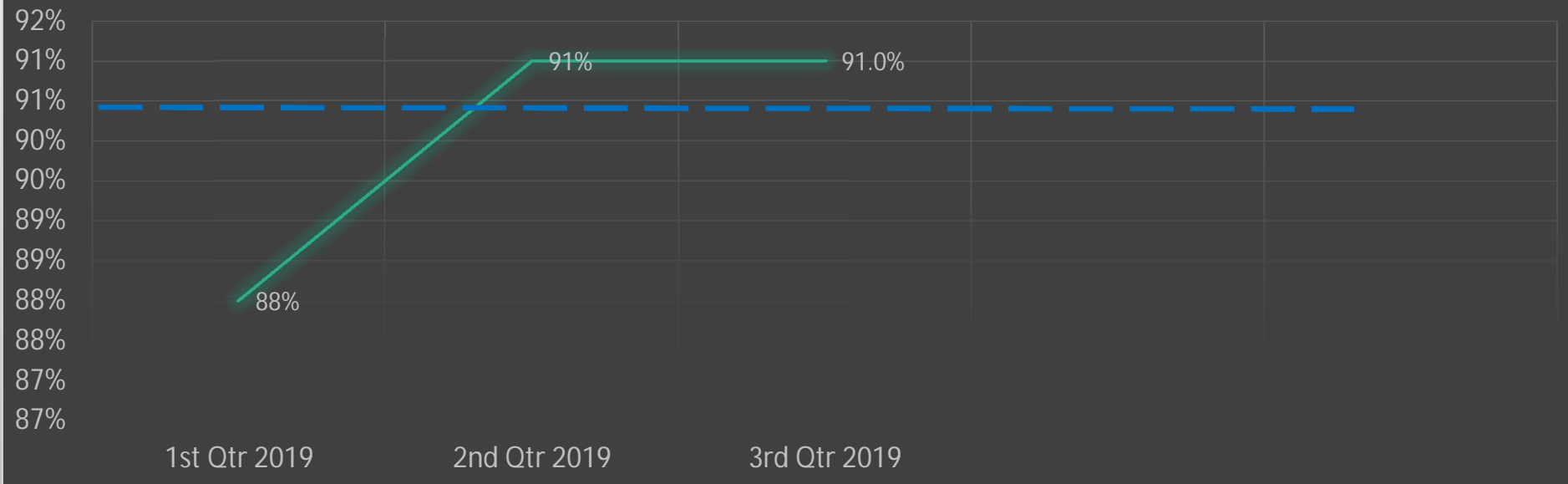
**DALLAH HOSPITAL - NAMAR**  
**INFECTION CONTROL DEPARTMENT**

**Indicator Name: Hand Hygiene Compliance Rate of Dallah Healthcare workers**

**Average Results – 3<sup>rd</sup> Quarter 2019**

Result	Target
91%	90%

**Hand Hygiene Compliance Rate of Dallah Healthcare workers**



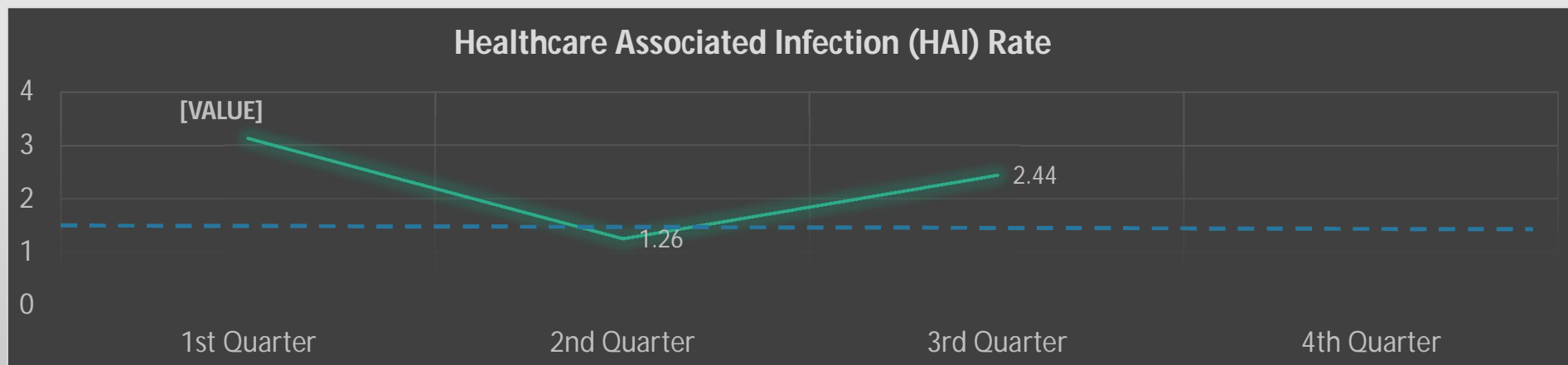


**DALLAH HOSPITAL - NAMAR**  
**INFECTION CONTROL DEPARTMENT**

**Indicator Name: Health care associated Infection ( HAI ) rate**

**Average Results – 3<sup>rd</sup> Quarter 2019**

Result	Target
2.44	< 1.38 per 1000 patient days

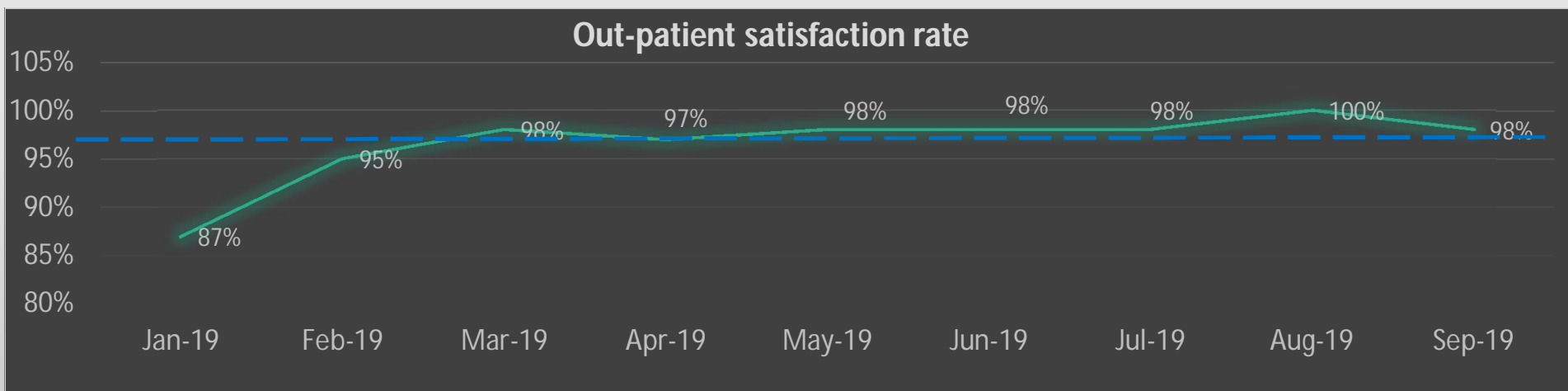




**DALLAH HOSPITAL - NAMAR**  
**PATIENT EXPERIENCE DEPARTMENT**  
**Indicator Name: Out-patient Satisfaction Rate**

**Average Results – 3<sup>rd</sup> Quarter 2019**

Result	Target
98.6%	90%



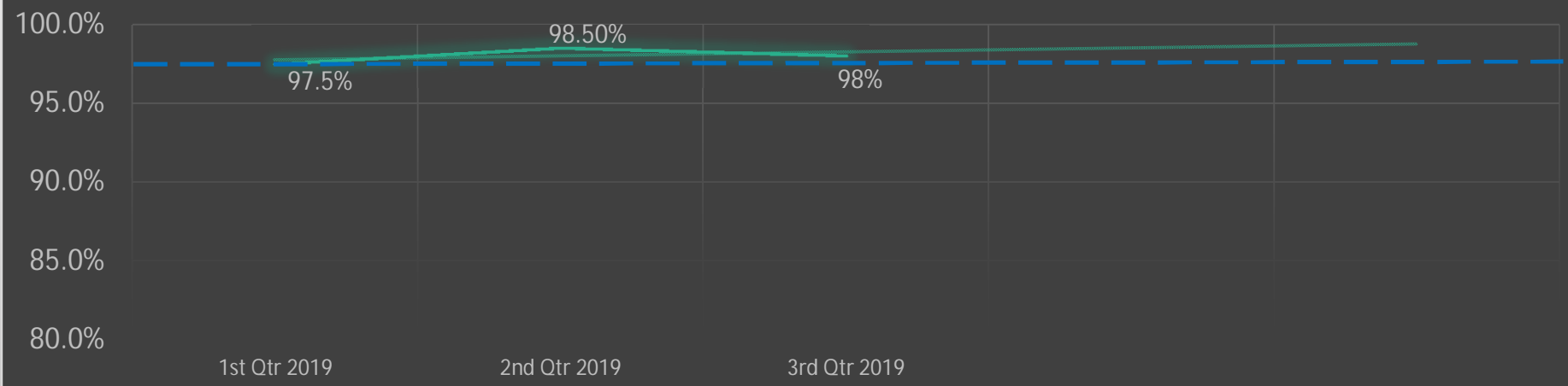


**DALLAH HOSPITAL - NAMAR**  
**PATIENT EXPERIENCE DEPARTMENT**  
**Indicator Name: In-patient Satisfaction Rate**

**Average Results – 3<sup>rd</sup> Quarter 2019**

Result	Target
98%	95%

**In-patient Satisfaction Rate**



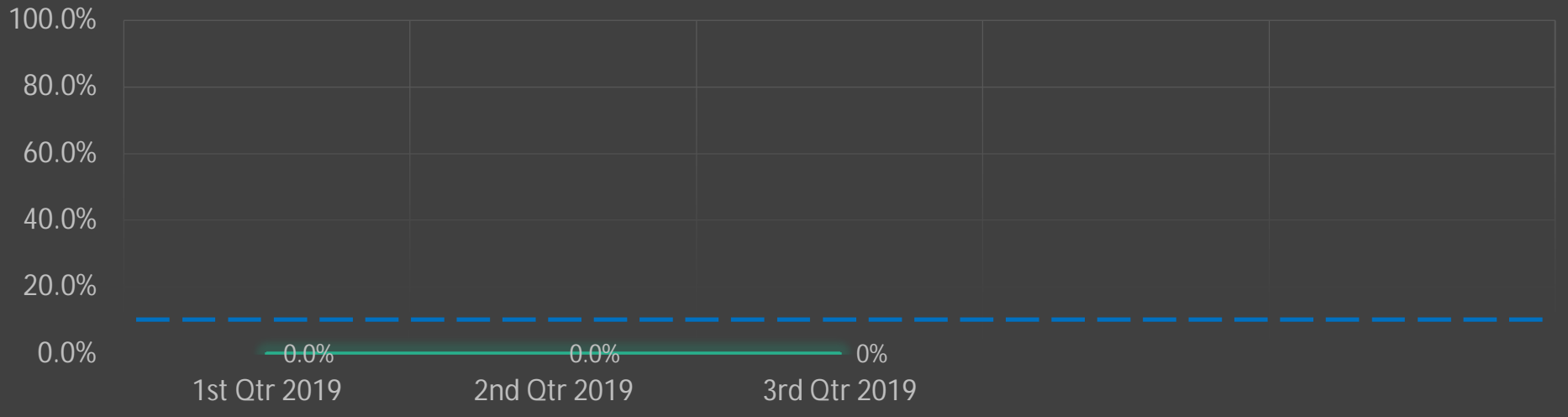
**DALLAH HOSPITAL - NAMAR**

**OB-GYNE DEPARTMENT**

**Indicator Name : Cesarean Section Rate**

Average Results – 3 <sup>rd</sup> Quarter 2019	
Result	Target
0%	<0.3%

**Cesarean Section Rate**



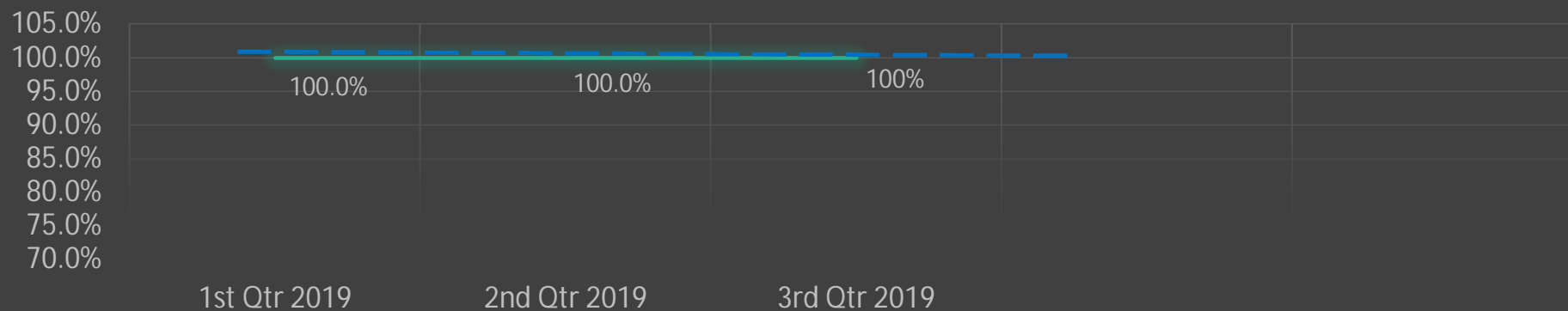


**DALLAH HOSPITAL - NAMAR**  
**LABORATORY DEPARTMENT**  
**Indicator Name: Availability of Blood (PRBC)**

**Average Results – 3<sup>rd</sup> Quarter 2019**

Result	Target
100%	100%

**Laboratory STAT Turn-Around-Time Compliance Rate**





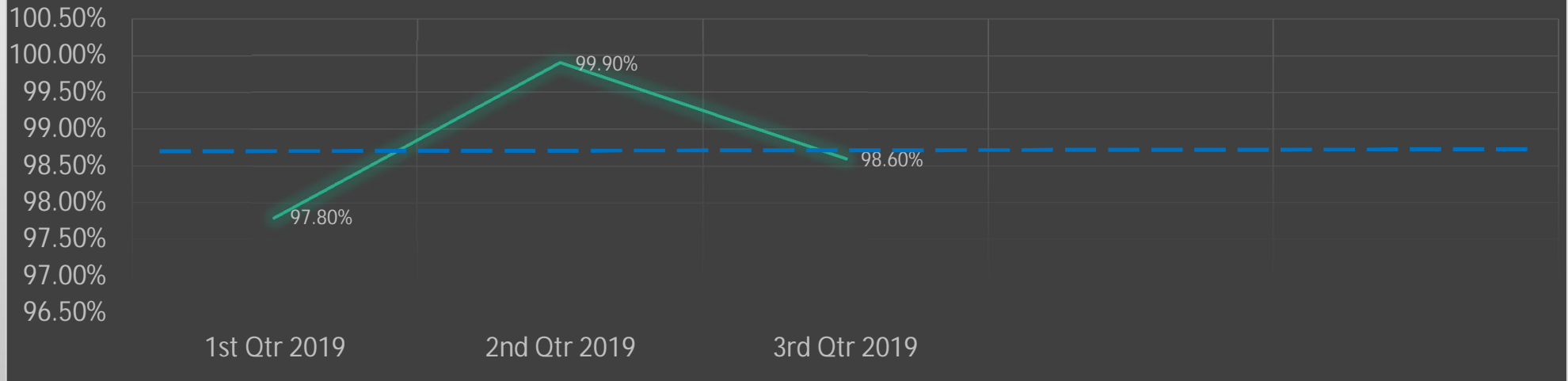
**DALLAH HOSPITAL - NAMAR**  
**RADIOLOGY DEPARTMENT**

**Indicator Name: Average Reporting (TAT) Compliance Rate**

**Average Results – 3<sup>rd</sup> Quarter 2019**

Result	Target
98.6%	100%

**Average Reporting (TAT ) Compliance Rate**

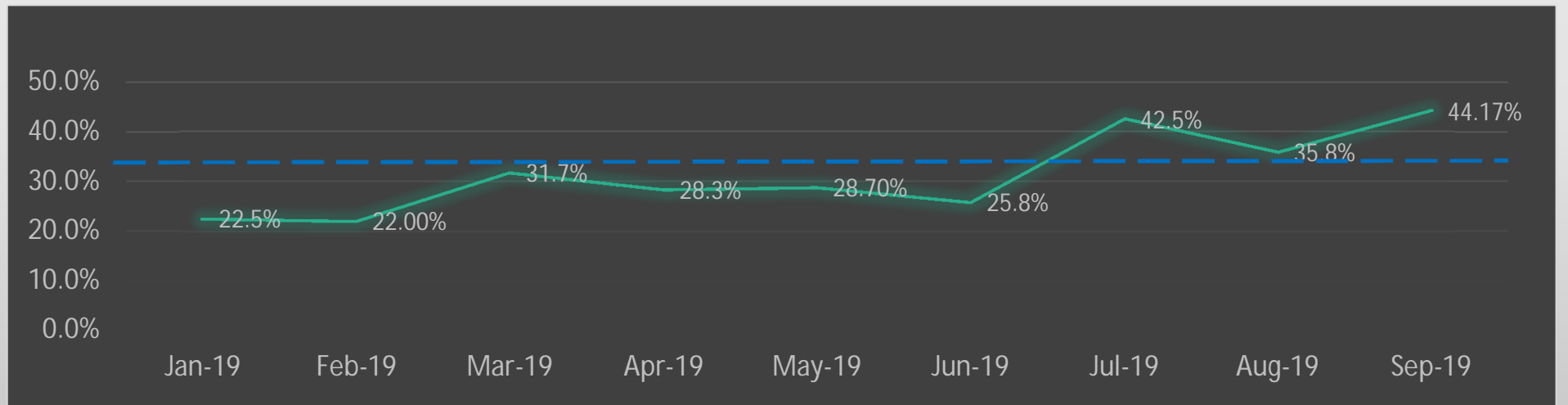




**DALLAH HOSPITAL - NAMAR**  
**ANESTHESIA & OR DEPARTMENT**  
**Indicator Name: Surgical Volume**

**Average Results –3<sup>rd</sup> Quarter 2019**

Result	Target
40.8%	100%







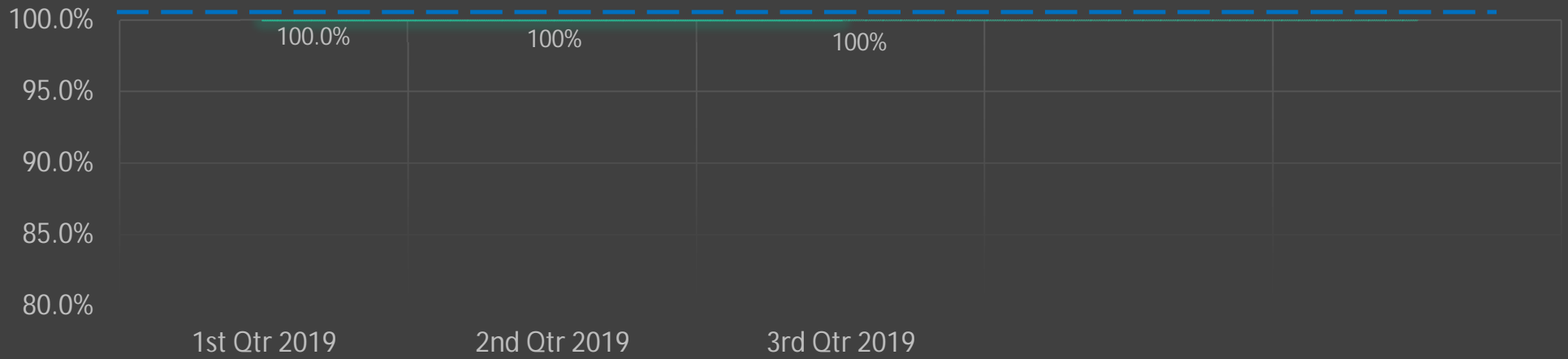
**DALLAH HOSPITAL - NAMAR**  
**CATERING DEPARTMENT**

**Indicator Name: Patient satisfaction rate for Regular meals**

**Average Results – 3<sup>rd</sup> Quarter 2019**

Result	Target
100%	≥90%

**Patient satisfaction rate for Regular meals**





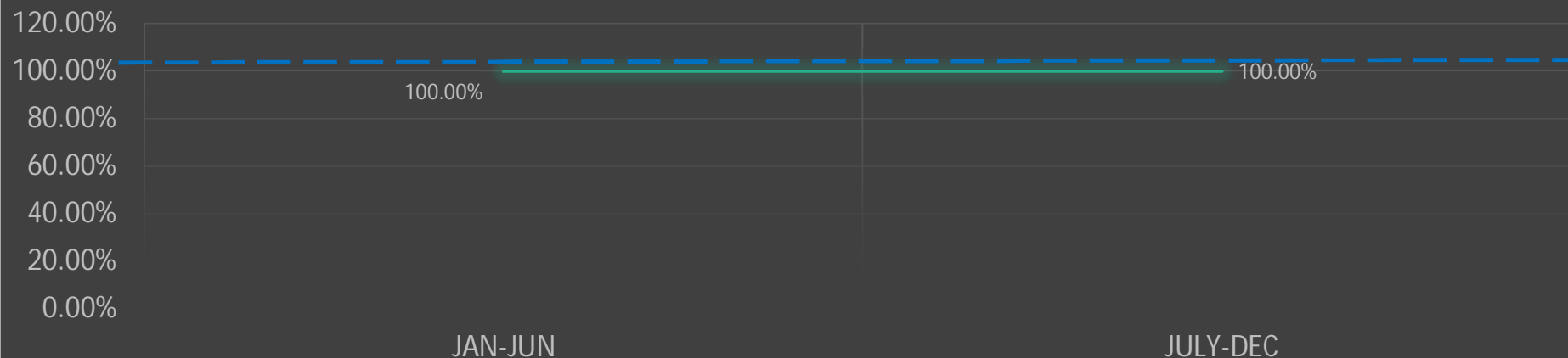
**DALLAH HOSPITAL - NAMAR**  
**BIOMEDICAL DEPARTMENT**

**Indicator Name: Percentage of availability of Essential Medical Equipment**

**Average Results – 3<sup>rd</sup> Quarter 2019**

Result	Target
100%	100%

**Percentage of availability of Essential Medical Equipment**





**DALLAH HOSPITAL - NAMAR**  
**NURSING DEPARTMENT**

**Indicator Name: Average Waiting Time for Triaged Patient in A & E**  
**3<sup>rd</sup> Quarter 2019**

**Average Results – 3<sup>rd</sup> Quarter 2019**

Result	Target
100%	100%

**Average Waiting Time for Triaged Patient in A & E**

